

Frankenmuth Insurance Privacy Notice

Commitment to Privacy:

Frankenmuth Insurance works to provide you with insurance products and services to meet your insurance needs. In providing these products and services, we are very committed to protecting your privacy.

We are required by law to give you this privacy notice. It describes our policies and practices that protect your privacy and enable us to share information to provide you with competitive products and services.

Information We May Collect and Use:

We collect information about you so that we may provide quality insurance products and services. The type of information we collect depends on the products and services you are interested in. For example, we may collect information that we receive from: (a) you on applications and other policy forms, such as name, address and Social Security Number, (b) consumer reporting agencies, (c) affiliated or non-affiliated third parties, such as your credit history, insurance score, driving record, accident or claims history and medical information for purposes of life insurance, and (d) your transactions with us, including balances and payment history.

Information We May Disclose:

We work to protect your nonpublic personal information. However, sometimes it is necessary for us to share your nonpublic personal information with others. We may share nonpublic personal information that we have about you as allowed by law. For example, we may share such information with: (a) third parties that perform services for us, (b) affiliated entities within the Frankenmuth Insurance family of companies, and (c) companies that perform marketing or other services on our behalf or to other insurance companies or financial institutions with whom we have joint marketing agreements.

We (or our agents acting on our behalf) may also disclose nonpublic personal information about you under circumstances permitted or required by law to non-affiliated third parties. These disclosures typically include information to process transactions on your behalf and to conduct the operations of our company. We (or our agents acting on our behalf) may not disclose personal medical information beyond that required by law or to conduct our business unless expressly authorized by you in writing.

Our standard for disclosure applies to all of our current and former customers.

Certain Disclosures About You:

We do not intend to make disclosures of your nonpublic personal information to non-affiliated third parties. This does not apply to disclosures that are legally permitted or to disclosures we make to companies that perform services on our behalf or to other insurance companies or financial institutions that have joint marketing agreements with us.

How We Protect Your Information:

We have high security standards to protect your nonpublic personal information. The only employees who are permitted to access your information are those with a business need to know. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

This notice is being provided on behalf of the following Frankenmuth Insurance Companies: Frankenmuth Mutual Insurance Company, Patriot Insurance Company, Ansur America Insurance Company and Patriot Life Insurance Company.